

#### 2024 HOPE Trust Direct Contract Network

HOPE Trust Direct Contract Network is a medical provider network for HOPE Trust participating employer groups and their members, with tiered benefits based on a provider's classification as Preferred, Standard, or Out-of-Contract.

### Preferred Providers

Claims for covered services billed by Preferred Providers are subject to \$0 member deductible and out-of-pocket expense (except for members covered by a qualified high deductible health plan (QHDHP), where deductible and out-of-pocket expense is instead significantly *reduced*; see your Summary Plan Description (SPD) or Summary of Benefits and Coverage (SBC) for more details).

- 180 Medical (mail order)
- ❖ A to Z Pediatrics
- Across All Ages Physical Therapy
- Active Brand Counseling
- Active Edge Chiropractic & Rehab
- Advance Physical Therapy
- Advanced Diabetes Supply (mail order)
- Advanced Dermatology of Southeast Missouri
- Advanced Eyecare of Taylorville
- Advanced Kidney Institute
- Advanced Surgical Technology
- Advanced Urologic Surgeons
- Aeroflow Health (mail order)
- Affinity Family Health & Wellness
- Agape Christian Counseling
- Allergy, Asthma & Immunology Center
- Allied Physicians & Rehab of Southern Illinois
- Alpha Home Health Care
- Anderson Hospital
- Anderson Medical Group
- Anderson Surgery Center
- Andrews Chiropractic
- ApexNetwork Physical Therapy
- Asbery and Associates
- Ascension
  - St. Vincent Evansville
  - St. Vincent Neighborhood Hospital
  - Peyton Manning Children's Hospital

- Ascension Medical Group
- Athletico
- ❖ ATI Physical Therapy
- Atwood Medical
- Back and Body Works
- Bard & Didriksen Pediatrics
- Bartlow Counseling Center
- Bergbower Chiropractic
- Beardstown Therapy Clinic
- Becky Hart, LCSW
- Behavioral Health Center of Illinois (Springfield)
- Better Hearing Solutions (Greenville/Litchfield/Highland, IL)
- ❖ Be Well Therapy Center
- BioTel Heart (cardiac monitoring)
- Blessing Health System
  - Blessing Hospital
  - Illini Community Hospital
- Blessing Health Hannibal
- Blessing Physician Services
- Bloomington Eye Institute
- Bluegrass Medical Associates
- Borrowman Chiropractic
- Brentwood Family Chiropractic
- BrightWay Imaging
- Budslick Counseling & Psychotherapy Services
- Cancer Care Specialists of Central Illinois
- Cape Girardeau Surgical Clinic

- Cape Girardeau Urology Associates
- Cape Radiology
- Caring Counseling Ministries
- Carle Health Peoria (formerly UnityPoint Health)
  - Methodist Hospital
  - Pekin Hospital
  - Proctor Hospital
- Carle Health Peoria Clinics (formerly UnityPoint Clinics)
- Carrie Ackerman, LCSW
- Cedar Court Imaging
- Central Counties Health Centers
- Central Illinois Associates
- Central Illinois Urgent Care
- Chiropractic Works
- Chit Chat Therapy
- Christian County Chiropractic Center
- Christopher Rural Health Planning Corp
- \*
- Clay County Hospital
- Clay County Medical Clinics
- Cologuard (Exact Sciences)
- Commonwealth Pain & Spine
- Community Eye Care
- Community Hope and Recovery Center
- Compass Community Counseling
- Compassion Dynamic
- Connections Family Counseling
- Cornerstone (Quincy, IL)
- Cornerstone DPC (Dr. Scott Sieberg DPC)
- Crawford Memorial Hospital
- Crawford Memorial Rural Health Clinics
- Created for Motion
- Crossroads Community Hospital
- Curry Chiropractic
- Dalla Riva and Hulsen OB/GYN
- Deaconess
  - Gateway Hospital
  - Henderson Hospital
  - Midtown Hospital
  - Cross Pointe
  - The Heart Hospital
  - The Women's Hospital
  - Encompass Health Rehabilitation Hospital
- Deaconess Clinics
- Deaconess Specialty Physicians
- Decatur Neurological Associates
- Deeper Roots Counseling
- Denman Direct

- Dermatology & Mohs Surgery Institute
- Diagnostic Imaging Center of Carterville
- Digestive Care Center
- Direct Medical, Inc.
- Distinctive Dermatology
- Diversified Rehab
- Dixon Chiropractic Center
- Doctor's Park Surgery Center
- Donald Doty, PhD
- Dr. Anad Salem (family medicine)
- Dr. Bharat Patel (cardiologist)
- Dr. Christina Midkiff (OB/GYN)
- Dr. David Rotman (family medicine)
- Dr. Evan Belfer (family medicine)
- Dr. James Lawler (internal medicine)
- Dr. Mark Morrison (gynecologist)
- Dr. Michael Elliott (family medicine)
- Dr. Michael Gadson (psychiatrist)
- Dr. Michael Lawler (internal medicine)
- Dr. Paul Morrison (OB/GYN)
- Dr. Peter Russotto (podiatrist)
- Dr. Ruben Boyajian (surgeon)
- Dr. Timothy Graham (podiatrist)
- Dynamic Health Chiropractic
- Eat Practical
- Edwardsville Ambulatory Surgery Center
- Edwardsville Imaging Center
- Effingham Express Care
- Effingham Obstetrics and Gynecology
- Effingham Ophthalmology Associates
- Effingham Surgical Center
- Effingham Urology Associates
- Elevate Therapy & Performance
- Evansville Surgical Associates
- Eye Care Consultants
- Eye Care Consultants Surgery Center
- Eye of Illinois Surgery Center
- Fairfield Memorial Hospital
- Family Care Associates
- Family Chiropractic & Wellness Center
- Family Eye Care (Quincy, IL)
- Feddes Chiropractic
- Feet First Podiatry
- Finding the Forest
- First Choice Physical Therapy
- Fitness Designs Physical Therapy
- Flannagan Plastic Surgery
- Foot & Ankle Center of Illinois
- Fritschle Chiropractic

- Gailey Eye Clinic
- Gailey Eye Surgery Decatur
- Gastroenterology Care of Southern Illinois
- Gateway Medical Group
- Gateway Regional Medical Center
- Gem City Chiropractic (Dr. Becky Grimm)
- Gholson Chiropractic
- Good Samaritan Hospital (Vincennes, IN)
- Good Samaritan Clinics (Vincennes, IN)
- Good Samaritan Family Health Clinic (Vincennes)
- Good Samaritan Surgery Center (Mt. Vernon, IL)
- Great Oak Counseling
- Greenville Family Medicine
- Greenville Family Practice
- Greenville Rehab & Pain Clinic
- Healing Hearts Family Counseling
- Health Departments
  - Adams County
  - Bond County
  - Cass County
  - Christian County
  - Clay County
  - Crawford County
  - Cumberland County
  - Edwards County
  - Egyptian
  - Franklin-Williamson Bi-County
  - Jackson County
  - Jasper County
  - Lawrence County
  - Mason County
  - Perry County
  - Pike County
  - Schuyler County
  - Southern 7
  - Wabash County
  - Wayne County
  - Woodford County
- Heartland Pediatric Clinic Marion, IL
- Heartland Regional Medical Center
- Heartland Regional Medical Group
- Heartland Surgery, LLC / Dr. Clay DeMattei
- Heartland Women's Healthcare
- Hepp Chiropractic
- Horizon Healthcare (Fairfield Memorial Clinics)
- Hospice of Southern Illinois
- Hospital Sisters Health System (HSHS)
  - St. John's Hospital Springfield
  - St. John's Children's Hospital

- St. Mary's Hospital Decatur
- Good Shepherd Hospital Shelbyville
- St. Anthony's Hospital Effingham
- St. Francis Hospital Litchfield
- Holy Family Hospital Greenville
- St. Joseph's Hospital Highland
- St. Joseph's Hospital Breese
- St. Elizabeth's Hospital O'Fallon
- HSHS Medical Group
- Ideal Eye Surgery
- Illini Health Services (Durable Medical Equipment)
- Illinois CancerCare
- Infectious Diseases Associates (Paducah, KY)
- Integrated Health of Southern Illinois
- Interventional Pain Consultants MetroEast area
- ❖ Interventional Pain Medicine Dr. Naheed Bashir
- Integrated Medical Group
- Jackson Health
- Jill Hall (Behavior Analyst)
- Jodie Kennedy, MSW, LCSW
- Joint Active Systems
- J. Phyllis Women's Specialties
- Kathalynas Spine, Sport, and Rehabilitation
- Kaushal Pediatric Services
- KM Counseling
- LabCorp
- Lawrence County Memorial Hospital
- LCMH Rural Health Clinic
- Lighthouse Therapy Center
- Lincoln Surgical Associates
- Litchfield Family Practice Center
- Litchfield Urgent Care
- Living Well Counseling & Therapy
- LivingWell Radiology (formerly Lundberg Medical Imaging)
- Macoupin Family Practice Centers
- Marion Eye Center
- Marion Eye Surgery Center
- Mark Twain Behavioral Health
- Maryville Imaging
- Maryville Women's Center
- Mascoutah Wellness Center
- Mason District Hospital
- Mason District Hospital Medical Associates Clinics
- Matick Neurology Clinic
- Medicine Shoppe (Marion, Harrisburg, Eldorado, Ridgeway, Shawneetown) – Durable Medical Equipment

- Medicine Shoppe (Mt. Vernon) Durable Medical Equipment
- Mental Health Centers of Western Illinois
- Mercy (St. Louis area)
  - Mercy Hospital St. Louis
  - Mercy Children's Hospital St. Louis
  - Mercy Hospital Jefferson
  - Mercy Hospital Lincoln
  - Mercy Hospital South
  - Mercy Hospital Washington
  - Mercy Rehabilitation Hospital St. Louis
  - Mercy Rehabilitation Hospital South
- Mercy Clinics (St. Louis area)
- Mercy Health Lourdes Hospital (Paducah, KY)
- Mercy Health (Paducah, KY)
- Metro East Dermatology & Skin Cancer Center
- MidAmerica Plastic Surgery
- Mid-America Radiology
- Mid America Rehab
- Mid-State Eye Partners
- Midwest Allergy, Sinus & Asthma
- Midwest Counseling Services
- Midwest Neurological, PC
- Midwest Orthopaedic Center
- Midwest Sinus Sleep & Allergy Associates
- Midwest Therapeutic Endoscopy Consultants
- Miller Spinal Health & Wellness Center
- Mindful Perspectives
- Mindshift Center
- ❖ Miracle Ear Danville, IL location
- Morris Dermatology
- Mt. Vernon Spine & Disc Center
- Mulvaney Rehab Services
- Murphysboro Chiropractic Clinic
- Murphysboro Family Medicine
- Musick Dermatology
- Myofascial Release of Southern Illinois
- Nationwide Medical (mail order)
- Neurologic Associates of Cape Girardeau
- Neurosurgery of St. Louis
- Neurosurgical Consultants
- New Horizons OBGYN
- Next Step Foot & Ankle Centers
- Northeast Missouri Ambulatory Surgery Center
- Numotion
- One Step Ahead and DME
- Ophthalmology Consultants (St. Louis area)
- Orthopaedic Center of Southern Illinois
- Orthopaedic Institute of Southern Illinois

- Orthopaedic Institute of Western Kentucky
- Orthopedic Center of Illinois (Springfield area)
- Paducah Dermatology
- Paducah Physiatric Partners
- Paducah Rheumatology
- Pain Consultants of Central Illinois
- Pain Rehab Products
- PC Medical Centers
- Pediatric Group, LLC
- Phoenix Physical Therapy
- Physicians Surgery Center
- Prairie Cardiovascular
- Prairie Pain & Spine Institute
- Premier Prosthetics & Orthotics
- Prism Medical Products (mail order)
- Professional Therapy Services
- ProRehab
- Providence Medical Group
- Quad County Home Medical Supplies & Equipment
- Quantum Vision Centers
- Quest Diagnostics
- Quincy Family Foot Care
- Quincy Medical Group
- \* REAL Rehabilitation
- Redbird Pediatrics
- Red Bud Health Clinic
- Red Bud Regional Hospital
- Regional Brain & Spine
- Regional Foot Center / Dr. Killough
- Rehabilitation & Performance Institute
- Richard Scott, PhD
- Riverside Dermatology
- Rosewood Physical Therapy
- Rural Family Direct Care (DPC)
- Rural Health, Inc
- Salt and Light Direct Primary Care
- Sana Lake Recovery
- Schaberg Dermatology
- Serene Women's Wellness
- Shawler Psychology
- Shawnee Health Service
- Silhouette Shoppe
- SI Neurology & Sleep Medicine
- SIU Medicine
- Skin Care Center of Southern Illinois
- Sleep Medicine Associates (Marion, IL)
- Sleep Wellness Equipment & Supplies
- SLUCare Physician Group

- Smith Chiropractic & Sports Medicine
- Solvera Health
- Southeast Health System
- Southeast Health Clinics
- Southern Illinois Dermatology
- Southern Illinois GI Specialists
- Southern Illinois Healthcare System (SIH)
  - Memorial Hospital of Carbondale
  - St. Joseph Memorial Murphysboro
  - Herrin Hospital
  - Harrisburg Medical Center
- ❖ SIH Clinics
- Southern Illinois Imaging
- Southern Illinois OB-GYN Associates
- Southern Illinois Physicians Group
- Southern Illinois Radiation Oncology
- Southern Illinois Surgical Care Associates
- Southern OB/GYN Associates (SOGA)
- Springer Physical Therapy
- SSM Health System (Missouri Locations)
  - St. Louis University Hospital
  - Cardinal Glennon Children's Hospital
  - St. Mary's Hospital St. Louis
  - DePaul Hospital St. Louis
  - St. Joseph Hospital St. Charles
  - St. Clare Hospital Fenton
  - St. Joseph Hospital Lake St. Louis
  - St. Joseph Hospital Wentzville
- SSM Health Medical Group (Missouri Locations)
- St. Charles Surgery Center
- St. Louis Eye Surgery & Laser Center
- St. Luke's Hospital
  - St. Luke's Hospital Chesterfield, MO
  - St. Luke's Des Peres Hospital
- St. Luke's Medical Group
- Stress & Trauma Treatment Center
- Survive and Thrive Counseling

- Susan Ramirez, PhD
- Synergy Therapeutic Group
- Talley Eye Institute
- Taylorville Urgent Care
- The Cure Center
- The Hearing Aid Warehouse
- The Ophthalmology Group (Paducah, KY)
- The Retina Institute (www.tri-stl.com)
- Thrifty Home Medical
- Total Life Care
- Transforming Physical Therapy
- Transitions of Western Illinois
- Trinity Health & Wellness
- Ulti-Med Plus
- Union County Hospital Anna, IL
- Union County Podiatry
- Urology Institute
- Urology of St. Louis
- US Medical Supply (mail order)
- Valley Surgery Center
- Virtuox (home sleep study)
- Vision Care Associates
- Young Pediatrics
- Wabash Valley Infectious Diseases
- WellSprings Institute
- Westphal Dermatology
- Wise Mind Counseling & Consulting
- Wise Minds Therapy
- Whole Family Health (Dr. Jillian Scherer DPC)
- Whole Life Solutions
- William Bros Pharmacy Home Medical Equipment
- ❖ Women's Health Care, PC
- Worthy Life Wellness
- XCEL Physical Therapy
- Young Pediatrics
- Yummy Mummy (mail order)
- Zimmerman Chiropractic Clinic

# Standard Providers

Claims for covered services billed by Standard Providers are subject to your plan's standard applicable deductible and out-of-pocket limit. See your Summary Plan Description (SPD) or Summary of Benefits and Coverage (SBC) for more details.

- Alka Family Chiropractic
- Ascension
  - St. Vincent Warrick
- BJC HealthCare

- Alton Memorial Hospital
- Barnes-Jewish Hospital
- o Barnes-Jewish St. Peters Hospital
- o Barnes-Jewish West County Hospital

- o Christian Hospital
- Memorial Hospital Belleville
- Memorial Hospital Shiloh
- Missouri Baptist Medical Center
- o Missouri Baptist Sullivan Hospital
- Parkland Health Center
- Progress West Hospital
- o St. Louis Children's Hospital
- BJC Medical Group
- Carle Health System
  - Carle Foundation Hospital
  - Carle Hoopeston Regional Health Center
  - Carle Richland Memorial Hospital
  - o Carle Bromenn Medical Center
  - Carle Eureka Hospital
- Carle Clinics
- Centerstone
- Deaconess
  - Gibson Hospital
  - Union County Hospital Morganfield, KY
- Ferrell Hospital
- Ferrell Hospital Family Medicine Clinics
- Franklin Hospital
- Franklin Hospital Family Healthcare Clinics
- Gateway Foundation
- Hamilton Memorial Hospital
- Hamilton Memorial Hospital Family Clinics
- Hanger Prosthetics & Orthotics
- Hillsboro Area Hospital
- Marion Healthcare
- Marshall Browning Hospital
- Marshall Browning Clinic and Health Center

- Massac Memorial Hospital
- Massac Memorial Hospital Medical Clinics
- Memorial Health System
  - o Springfield Memorial Hospital
  - Decatur Memorial Hospital
  - Jacksonville Memorial Hospital
  - Lincoln Memorial Hospital
  - Taylorville Memorial Hospital
- Memorial Physician Services
- Memorial Hospital Chester, IL
- Memorial Hospital Clinics (Chester & Steeleville)
- Pana Community Hospital
- Pana Community Hospital Clinics
- Quad County Home Health
- RuralMed EMS
- Sarah Bush Lincoln Health System
  - Sarah Bush Lincoln Health Center
  - Fayette County Hospital
- Sarah Bush Lincoln Clinics
- Sarah D. Culbertson Memorial Hospital
- Sarah D. Culbertson Memorial Hospital Clinics
- Springfield Clinic
- SSM Health System (Illinois Locations)
  - o Good Samaritan Hospital Mt. Vernon
  - o St. Mary's Hospital Centralia
- SSM Health Clinics (Illinois Non-St. Louis Metro Locations)
- The Aviary Recovery Center
- Union Hospital (Terre Haute and Clinton, IN)
- Union Medical Group (IN)
- Wabash General Hospital
- Wabash General Hospital Primary Care Clinics
- Washington University

# Out-of-Contract Providers

Members may use Out-of-Contract providers, but use of such providers exposes you to the risk of balance billing by the provider and potentially significant benefits penalties. All Out-of-Contract claims are subject to benefits penalties (see your SPD or SBC for more details), which may be waived by the Plan only for emergencies or due to extenuating circumstances determined in the sole discretion of the Plan. Additionally, any settlements authorized by the Plan for balance bills for Out-of-Contract claims will be processed subject to deductible and 50% coinsurance after deductible (with out-of-pocket limit being inapplicable).

#### **Additional Information**

- Claims billed as routine/preventive care are subject to \$0 member responsibility when incurred at <u>Preferred or Standard Providers.</u>
- > Please call SRM at **(800)-331-0546** for further details on how you can lower your annual medical spend by utilizing Preferred Providers.
- > The HOPE Trust is continually adding providers to the Direct Contract Network, so please call SRM at **(800) 331-0546** if you do not see your provider listed above. If there is a provider that you would like to see join our Direct Contract Network, please email the HOPE Trust Clinical Team at <a href="mailto:sarah@clientsadvocate.com">sarah@clientsadvocate.com</a> or <a href="mailto:leah@clientsadvocate.com">leah@clientsadvocate.com</a>

