

# HOPE TRUST<sup>®</sup>

## Health Options for Public Entities

The HOPE Trust **SRM Gateway Member Portal** will offer you 24/7 access and insight into your health plan and all it has to offer. Through this single access point, you can view your benefits, deductible and out-of-pocket accumulators, review your claims and EOBs (Explanation of Benefits), view your ID card or request a new one, find providers in your network, and much more.



### HOW TO GET STARTED

1. Go to <https://srm.vbagateway.com/> in your web browser (Google Chrome is recommended but others may also work)
2. Click the highlighted blue text in the middle of the screen that reads “Click here to register and/or enroll”
3. Select “**Member**” from the drop down menu and complete all the requested information, then click “**SUBMIT**”
  - \*Registration Code is the Member ID from your HOPE Trust ID card or the last 4 digits of your SSN
4. You will then receive a confirmation email; open and click on the “**Confirmation Link**”
5. Once the words “**Login was successful**” show in your browser, your personal information should begin to load in your dashboard and your personalized member portal will take shape

**PLEASE NOTE:** You may not be able to register for your SRM Gateway Member Portal until your plan year begins (for example, 1/1/24)

**NEED HELP?**

- If you do not see the registration confirmation email, please check your junk / spam folder.
- If the site fails to open, please check that you are using Google Chrome and that it is updated to the latest version.

Welcome to Snedeker Risk Management

Username

Password

[Forgot username or password?](#)

**LOG IN**

[Click here to register and/or enroll.](#)

Portal  
Member

Last 4 Digits of SSN \*

Birthdate \*

Registration Code \*

First Name \*

Last Name \*

Username \*

Email Address \*

Cell Phone Number \*

If you prefer not to enter your cell phone number, please enter 999-999-9999. Thank you.

Password \*

Confirm Password \*

**CANCEL** **SUBMIT**